**Stakeholder Relations Policy**

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| **Entity:**BPTP INTERNATIONAL TRADE CENTRE LIMITED | **Section:** SOCIAL POLICY | **Version:** V2 | **Effective Date:** 01.07.2023 |
| **Subject:** STAKEHOLDER RELATIONS |
| **Policy Owner:**C-HRO | **Review Date:**01.07.2024 | **Pages:** 2 |

**APPLICABILITY:** It applies to all projects, including both new construction and existing buildings at BPTP INTERNATIONAL TRADE CENTRE LIMITED.

**PURPOSE:** The purpose of the Stakeholder relations policy, is to establish and maintain positive relationships with all our stakeholders. We aim to actively engage with our employees, customers, investors, suppliers, local communities, and government agencies to understand their needs, address their concerns, and create mutually beneficial outcomes. By fostering trust, open communication, and collaboration, we strive to build long-term partnerships that contribute to the success and sustainability of BPTP INTERNATIONAL TRADE CENTRE LIMITED**.**

**POLICY OUTLINE:** Stakeholder relations refers to the management and nurturing of relationships with individuals or groups who have a stake or interest in an organization's activities, decisions, or outcomes. These stakeholders can include employees, customers, investors, suppliers, local communities, government agencies, and more. Building positive stakeholder relations involves effective communication, understanding their needs and concerns, and actively engaging with them to create mutually beneficial outcomes. It's all about fostering trust, collaboration, and long-term partnerships with those who have a vested interest in the success of the organization.

To support this policy, BPTP will:

* The stakeholder relations policy aims to establish and maintain positive relationships with all stakeholders involved, including employees, customers, investors, suppliers, local communities, and government agencies.
* We will prioritize open and transparent communication channels to actively engage with our stakeholders. This includes regular updates, feedback mechanisms, and platforms for dialogue to ensure their voices are heard and their concerns are addressed.
* We are committed to understanding the needs, expectations, and concerns of each stakeholder group. Through surveys, meetings, and ongoing dialogue, we will gather insights to inform our decision-making processes.
* We will actively seek opportunities for collaboration and partnerships with stakeholders to drive positive social impact and sustainability. This includes joint initiatives, community development projects, and shared value creation.
* BPTP is dedicated to conducting business in an ethical and responsible manner. We will uphold high standards of integrity, respect for human rights, and environmental sustainability in all our interactions with stakeholders.
* We will maintain accountability by regularly reporting on our stakeholder engagement efforts, progress, and outcomes. This includes sharing information on our social, environmental, and economic impacts.
* We are committed to continuously improving our stakeholder relations practices. Feedback from stakeholders will be valued and used to enhance our policies, procedures, and initiatives.

**RESPONSIBILITY:** Everybody involved in our endeavors to manage and oversee Stakeholder relations policy, including statutory (technical) authorities, subject matter experts, business associates, contractors, clients, occupants, and our own staff.

**AMENDMENTS:** This policy is subject to any changes in the applicable laws, rules and regulations by the management.